

Third Party Authority

Account Holder's Full Name/s

Mr / Mrs / Ms / Miss: _____

Reference Number: _____

Date of Birth: _____

Address of Account Holder

Street Number & Name: _____

Suburb: _____

State: _____

Postcode: _____

By providing this authority, I acknowledge that I have duly authorized the person named as my Authorised Representative to provide, and be provided, with my personal financial information and to discuss and negotiate with respect to the above noted accounts.

Authorised Representative's Full Name

Mr / Mrs / Ms / Miss: _____

Address of Authorised Representative

Street Number & Name: _____

Suburb: _____

State: _____

Postcode: _____

Contact Numbers for Authorised Representative

Home: _____

Work: _____

Mobile: _____

Email: _____

Account Holder Signature _____

Date: _____

I acknowledge and accept that I have been duly authorized by the above named account holder to discuss and negotiate with respect to the above noted accounts.

Authorised Representative
Signature _____

Date: _____

What type of access can the person permitted to enquire have

It is your responsibility to make sure that the person you have given authority to make enquiries on your behalf is aware of what you are allowing them to enquire about, and any limitation you may place on this authority. We can provide information that is necessary to satisfy the enquiry and no more.

The extent of information we can provide to a person permitted to enquire may include the current rate of your payment, cancellation or rejection reasons to your payment, factors affecting your payment for example assets and income, overpayment and arrears information. If we have any doubt about the person's authority to make an enquiry on your behalf, the enquiry will not be answered until clarification is obtained from you.

Your personal information is protected by law, including the Privacy Act 1988, and is collected by Credit Collection Services Group Pty Ltd ("CCSG") for the assessment and administration of payments and services. This information is required to process your application or claim. Your information may be used by CCSG or given to other parties for the purposes of research, investigation or where you have agreed or it is required or authorised by law.

Correspondence nominee

A correspondence nominee can act on your behalf and is authorised to deal with us on all matters (except payment destination). These include:

- making changes to your information
- enquiring on your behalf
- completing forms/applications on your behalf
- receiving copies of your mail
- attending appointments with you or on your behalf (if appropriate).

A correspondence nominee is required to:

- advise us of any changes in your circumstances **within 14 days** (28 days if outside Australia)
- respond to notices if required to do so, including reporting notifiable events and must be aware that failure to respond to a notice means that you have failed to meet your obligations
- act in your best interests
- advise us of any changes that may affect their ongoing ability as a nominee.